



We would like to inform you that this morning I have personally met Mr. Nebojsa Gnjatovic at the faculty of Mech. Engineering and your technician, Mr. Zhirnov.

They are quite finalizing the on-site activities and the beneficiaries have informed me about their fully satisfaction of the done activities.

I would like to transmit you below the message I have just received by them.

The only thing they require us is the possibility to have an additional license because they have attended the installation and training session in 5 people and they would like to have a license for each participant in order they can use the system, authorized by the manufacturer.

Please kindly consider that we are speaking of an university, (educational purpose) and this kind of certification is fundamental for them and for their job. We are sure that you could support us in the satisfaction of this beneficiary's request.

Please kindly send us your kind feedback about above.

Thank you in advance for your consideration and collaboration

Best regards,
Erika Cancellieri

"Dear Ms Cancellieri,

First of all, I would like to inform you that the training regarding the usage of INTROCON instrument for non destructive testing of steel cord conveyor belts went more than well. Mr. Alexandr Zhirnov, an experienced professional, was patient enough to answer all our questions while conducting experiments, analyzing obtained results and comparing them with data collected from sites all over the world.

Mr. Zhirnov informed us about INTRON company policy of issuing only four licenses per training, whiles four of my colleagues and I were present during all three days of training. For that reason, I would like to ask you if there is any possibility of issuing the fifth license. "

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