



Franklin Offshore International Pte Ltd
Franklin Offshore Group of Companies

Reference: FOI/ITD/CL-01

11th April 2011

Attention : **Alexandr Mironenko**

Company : **Intron Plus**

In general we are most pleased with the products and services from your company. We have since 2009 enjoyed a positive and efficient response from your staff.

With regards to areas for improvement it would be good to see improvement in your delivery time and possibility to carry in stock, complete E-MAG units for immediate delivery.

We have an additional feedback based on the machine MH60-85 which we purchased recently; we find that the E-MAG unit needs to operate at speed without the sensitive head being subject to damage, a protective sensor cover design as per the MH24-64 will be good.

In all, we are satisfied with your products and will continue to consider additional investment into the range. It is also our objectives to push Intron products across the Franklin Offshore Group. Additionally, we had also recommended your products to our clients.

We look forward to doing business with you for years to come.

Best Regards

Alex Lew

Manager – Inspection & Testing Department

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